



## **Privacy Statement & Policy**

Malaysia Student Care Services (MSCS under SACREDTECH SOLUTIONS) is committed to protecting your personal information and will take the relevant measures to safeguard your personal information in accordance with our Privacy Policy. This privacy policy applies to [www.msccs.com.my](http://www.msccs.com.my). By using this Site, you agree and consent to the terms of this privacy policy and to our use, collecting, processing and transfer of your personal data for the Purpose as stated below.

### **What is the information that we collect and from which source it may be collected?**

Personal information collected online will only be disclosed within our corporate group and to third parties for the purposes for which it was collected, as authorised and consented by you.

When you register a MSCS account, the personal information we collect may include your:

- Email
- Password
- Name
- Phone Number
- Address
- Country

When you make a purchase a service on the MSCS website, the additional personal information we collect may include:

- Name
- Email
- Contact Number
- Date of Arrival
- Time of Arrival
- Pickup Address
- Destination Address
- Name of College/University
- College/University Location

### **What do we do with your personal data?**

Your personal data may be used for:

- Sending information back to you via email/SMS/whatsapp and social media from time to time about our services, promotions associated with MSCS and its associates
- Analyse your data for our research to improve MSCS procedures
- Conducting survey to view the satisfaction of users
- General Statistics for promotion or marketing strategy

## **Sharing**

Your personal information we collect from you will be may be transferred, accessed or disclosed to third parties for one or the following purposes:

- Transportation: A Transportation company/organization to pick you up and send to your destination
- Accommodation: A Company/Organization to assist you on finding an accommodation
- Traveling: A Travel agent will assist you in your travelling needs and requirement
- Medical: A Medical Insurance Agent will use your data to propose required insurance

## **Protection of Personal Data**

Your Personal Data is important to us. MSCS will take reasonable care & precautions to prevent the loss, misuse or alteration of your personal information. We will store all the personal information you provide on our secure servers.

## **Accessing and Updating Your Personal Information**

You can access and update your personal information anytime by accessing your account on MSCS website. If it's not possible, you may submit such request to MSCS via email/post to the following address

## **Malaysia Student Care Services**

D'Bayu Lot 4-1, Jalan Serambi u8/24,

Bukit Jelutong, 40150 Shah Alam Selangor

Tel: + 603-77340060

Email: [privacy@mscs.com.my](mailto:privacy@mscs.com.my)

We trust that you consent and agree to the terms above with respect to our processing of your personal data. Please do contact us if there are disagreement to the above contact details.

Yours Faithfully,

MSCS Team